



## Service Description

### SA1252 Application Verification/Trouble-shooting Assistance

The HMS Technical Services team is here to help you make the most out of your HMS products. We offer technical assistance and training to help projects move forward. This service gives important feedback of the application design in order to verify the hardware and software implementation. We make our lab environment available for testing your solution. Equipment from other vendors can be brought or shipped to HMS. This can reduce development time and cost as well as improve the solution to interface correctly with different networks and PLC systems.

Service includes one or more of the following

- Connect the complete solution as far as possible. PLC's from major vendors available to verify correct behaviours.
- Verify performance
- Give feedback on important things like data-rates, timer setting.
- Assist with configuration based on intended design and application.
- Application review and review of communication logs.
- Guidance on best practice regarding setting, timers etc.

### Time and Location

At HMS in Halmstad.

Charged per day.

### Pre-requisites/Customer Providing

- Description of use case and wanted result.
- Description of included machines, PLC's etc.
- Description of protocols used
- The hardware and software to be tested.

### Deliverables

- Description of tested setup and report of performed test.
- Suggestions on improvements, points to consider and risks.
- Links to documentation and similar resources

For more information or to get a quote, please contact.

HMS Industrial Networks AB

Email: [sales@hms.se](mailto:sales@hms.se)

Or find your nearest local office here: <https://www.hms-networks.com/contact>